



Empowering Non-Clinical Staff in Adult Social Care with Whzan Blue Boxes Across Surrey Heartlands

The Whzan Blue Box is an all-in-one telehealth solution comprised of a portable case that includes all the equipment necessary to enable non-clinical care staff to measure vital signs. It can also be used to record photos, and perform multiple assessments and questionnaires, including National Early Warning Score (NEWS2) on social care recipients. Following a highly successful pilot project that involved the deployment of 50 Blue Boxes across care homes in the Surrey Heartlands ICS, the project has now been extended (January 2024) to deploy ten Blue Boxes to domiciliary care agencies.

This case study shows:

the importance of empowering non-clinical staff in adult social care settings, and how they can support wider healthcare system goals



Expanding the Whzan Blue Box pilot

Surrey Heartlands ICS funded an initial pilot project involving the deployment of 50 Blue Boxes to care homes across their system area. The registered manager of one of the participating homes, Woking Homes, then approached Skills for Care and offered to present to the local Registered Managers' N